



Operation of Glide-S

Red points to be very aware of

To open –

- If you have a cylinder lock make sure this is unlocked before you try to slide open, **always remove key from lock.**
- Lower the handle which will lower the wheels onto the track.
- Slide the door along to the desired open position; **never use the handle to slide along.**
- Lift the handle to lower door and lift the wheels off the track, **always do this so the wheels are not left on the track**, which could cause a flat spot on the wheels and malfunction of the system.
- If you have more than 1 panel sliding open then repeat the above steps for each position, **again remembering to lift the wheels from the track with the handles.**

To Close –

- Lower the handle on the sliding panel which will lift the door and lower the wheels onto the track.
- Slide to closed position, **never using the handle to slide.**
- Lift the handle to lower door and lift the wheels off the track, **always do this so the wheels are not left on the track**, which could cause a flat spot on the wheels and malfunction of the system.
- If you have more than 1 panel sliding then start at the furthest panel from locking side, **lower all handles on each panel which will lower the wheels onto the tracks.**
- Slide all doors till this panel is in position; **never use the handles to slide along.**
- Lift the handle on this panel to lower the door and lift the wheels from the track, locking this panel into position.
- Slide the next panel across to the closed position again **never using the handles to slide.**
- Lift the handle to lower the door and lift the wheels from the track.
- If you have cylinder lock then lock system up and **always remove the key.**

PLEASE NOTE: below important to remember / note, works along side the gaurentee –

- 1) Never leave key in cylinder lock this may cause damage.
- 2) Never use handles to slide panels across this may weaken the handles and require new parts or malfunction of the system.
- 3) Always lift the handles on the sliding panels to lift the wheels from the track. Prolonged periods of time with the wheels on the track may cause flat spots on the wheels, require new parts or malfunction of the system.
- 4) Always close sliding panels slowly and under control, if they are slammed shut it could cause damage to the lock keeps, interlocking profiles, require new parts or cause malfunction of the system.



CARE & MAINTENANCE INSTRUCTIONS

You are now the proud owner of an aluminium Dutemann® Glide-S sliding door. Your door system has been manufactured to the highest standards to ensure they are a pleasure to use for years to come. To ensure that your system is kept in its peak condition we recommend that you follow the simple steps below. These guide notes are intended to help you maintain your system and ensure optimum performance at all times.

1. Doors should always be opened and closed in accordance with operating instructions, should you misplace the operating instructions, please contact us for a replacement 01332 771213.
2. The best method of cleaning is by regular washing of the doors using a solution of warm water and mild detergent. All surfaces should be cleaned using a soft cloth or sponge, using nothing harsher than natural bristle brushes. (Cleaning of the glass etc. can be conveniently carried out at the same time as glazing cleaning *.) Stubborn marks on powder coating can be removed by using paraffin based cleaner or a liquid cream cleaner. If atmospheric pollution has resulted in heavy soiling of the coating, then nothing harsher than white spirit should be used for cleaning.
3. The frequency of cleaning depends in part on the standard of appearance that is required and also the requirements to remove deposits that could, during prolonged contact with either the powder film or the metal substrate (if exposed) cause damage. In hazardous environments the normal frequency or cleaning should be at a maximum of three monthly intervals. However, where there is a high atmospheric pollution or an extremely hazardous atmosphere (i.e. a combination of the factors above or others) the period between cleaning should be reduced.

Where the atmosphere is deemed to be non hazardous, i.e. rural or a 'normal' urban environment, then the period between cleaning can be extended up to a maximum of 18 months. However, if heavy soiling occurs then more regular cleaning is required.

An easy reference guide to follow for cleaning:

Normal environment	Clean and check every 12 months
Marine environment	Clean and check every 3 months
Industrial environment	Clean and check every 3 months
Industrial and marine environment	Clean and check every 3 months
Swimming and leisure pools	Clean and check every 3 months

The category will depend on geographical location; environmental surroundings (industrial, swimming pools, marine etc); levels of atmospheric pollution; prevailing wind; protection of the building by other buildings; if there are environmental changes during lifetime (i.e. rural areas becoming industrial etc).



4. **Do not** under any circumstances, use strong solvents or solutions containing: chlorinated hydrocarbons; esters; ketones; abrasive cleaner or polish.
5. **Do not** on **anodised** finishes* use anything than mild water solution to wash down, for stubborn marks you can use an ink rubber to remove.
6. Bottom tracks must be kept clean. After operation and before closing, the track should be checked for large obstacles (stones/debris) and removed. Although the running mechanism is proud of the bottom surface of the track to allow for general dust and small debris not to impede the running of the system, the track must be cleaned on a regular basis to ensure smooth operation. A vacuum cleaner is the easiest method and we recommend that this is carried out at least once every month – or more often dependent on use.
7. **Do not** use a lubricant like WD-40 as this will corrode the grease on the roller wheels which could cause them to seize, if lubricant is required then use silicone spray.
8. For optimum performance of the locking mechanism, keep your keys and profile cylinder locks clean by applying a light lubricating oil to the key and insert in and out of the cylinder a few times every 12-18 months. This will both lubricate and clean ensuring easy operation.
9. **Always lift handles** on each moving panel to lift the wheels from the track as any prolonged periods of wheels on the track will cause a flat spot and may result in malfunction of system.
10. Should you experience difficulty with the running mechanism or any operational parts contact Dutemann immediately for instructions as any damaged caused by 'forcing' parts will not be covered by your guarantee/warranty.

*

Your contract will detail if the finish is a painted RAL colour or an anodised finish and what the glazing in the system is

Should you have any queries on the above, please call us and we will be pleased to answer any queries you may have – 01322 771213.

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